



Services de santé du

TIMISKAMING

Health Unit

Enhancing your health in so many ways.

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November 12, 2020

Dear Business Owner/Operator,

On November 6, 2020, Ontario Regulation 364/20: Rules for Area in Stage 3 was amended to support Ontario's [COVID-19 Response Framework: Keeping Ontario Safe and Open](#). With these changes, we would like to bring attention to the following new requirements:

(7) A person shall wear appropriate personal protective equipment that provides protection of the person's eyes, nose and mouth if, in the course of providing services, the person,

(a) is required to come within 2 metres of another person who is not wearing a mask or face covering in a manner that covers that person's mouth, nose and chin during any period when that person is in an indoor area; and

(b) is not separated by plexiglass or some other impermeable barrier from a person described in clause (a).

7. No patron may be permitted to line up or congregate outside the establishment unless the patron,

i. maintains a physical distance of at least two metres from other persons outside the establishment, and

ii. wears a mask or face covering in a manner that covers their mouth, nose and chin, unless the patron is entitled to any of the exceptions set out in subsection 2 (4) of Schedule 1.

13. Any instruction given to members of the public who are engaged in a class, an organized program or an organized activity that is not a sport,

i. must be delivered through a microphone if, without a microphone, the instructor would need to raise their voice beyond the level of normal conversation, and

ii. must not encourage loud talking, singing or shouting.

We would like to highlight for you, under the provincial requirements that service providers are required to wear personal protective equipment that protects their eyes, as well as wearing a face covering when distancing cannot be maintained.

Also, businesses are to enforce distancing in lines outside of their establishment to prevent patrons from congregating. For any business/operation that facilitates activities requiring instructions being given to the public, this should be done so in a way that avoids raising voices beyond conversational levels.

In addition to these changes, we encourage businesses to develop a safety plan for their workplace, as this will help you put in controls to create a safer workplace. Information on how to develop your workplace safety plan can be found at: <https://www.ontario.ca/page/develop-your-covid-19-workplace-safety-plan>.

If you have any questions or in the event that your business learns about a case of COVID-19 among your staff, please reach out to us at Timiskaming Health Unit at 1-866-747-4305.

Sincerely,

Dr. Glenn Corneil

Acting Medical Officer of Health/CEO